



BlueCross BlueShield of Illinois

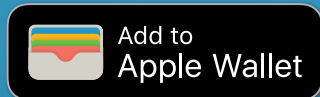
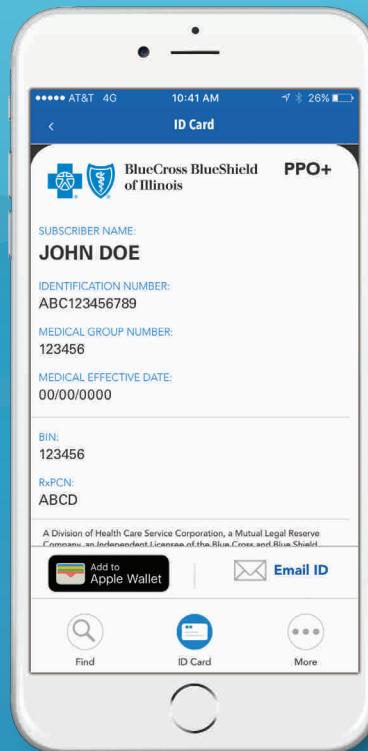
Get your member ID card on your mobile phone.



Download the **BCBSIL App** from Google Play, the App Store or by texting* **BCBSIL** to **33633**.

You can also view your information online through **Blue Access for MembersSM**. Just go to **bcbsil.com/member** from your mobile phone.

* Message and data rates may apply. Terms and conditions and privacy policy at bcbsil.com/mobile/text-messaging.





Your ID Card

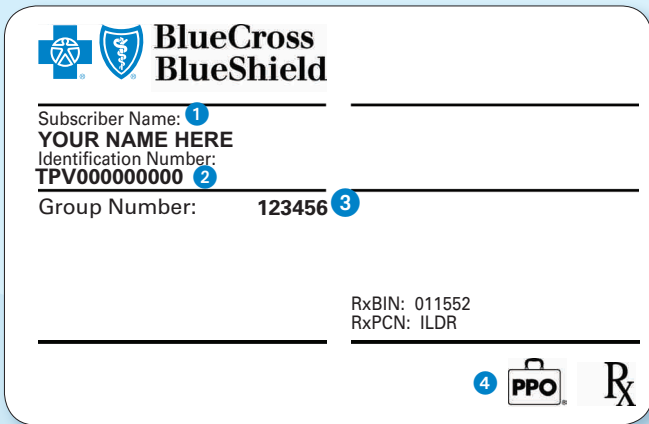
Your member ID card contains important information that tells your doctors and providers about your benefits. The back of your ID card has contact information to help you get answers and support.

Always show your BCBSIL ID card when you visit a doctor or other place for care. The information on the ID card helps the provider confirm benefits and file your claim.

Don't forget to register on Blue Access for Members

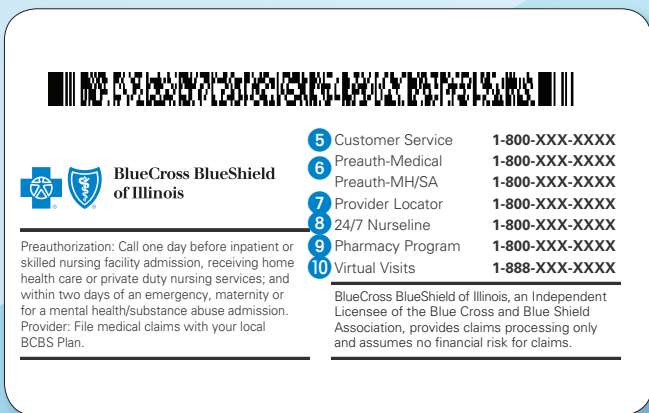
When you get your new ID card in the mail, go to bcbsil.com and click the log in tab to register for Blue Access for Members. Click the **Register Now** link and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.

Front of card



- 1 Subscriber name – only this name appears on your cards (dependents are not named)
- 2 Identification number – this number is unique to you and any covered dependents
- 3 Group number – this number is shared by everyone in your group plan
- 4 Network – this is the name of your provider network
- 5 Customer Service Advocates who know your plan are ready to take your call weekdays 8 a.m. to 6 p.m. CT. Call with any questions about your benefit plan, claims or to get help finding a doctor.

Back of card



- 6 Follow instructions on the card to call before you are admitted for inpatient hospital care (including mental health or substance abuse treatment) or after you are admitted in an emergency.
- 7 Get help finding a doctor or hospital.
- 8 Nurses are ready to take your call anytime, day or night, if you have health questions or need help deciding where to get care.*
- 9 Call weekdays 8 a.m. to 6 p.m. CT. with questions about your prescription drug coverage.
- 10 Virtual visits for non-emergency medical care can save you time and money. Call to register or learn more.*

*Not available to all members. Check your benefit booklet for details.